

## Student Complaints or Grievances

The CBU Student Handbook is full of all kinds of important information for CBU Students. The following link will open the Current Student [Handbook](#) to the Table of Contents. The Grievances section can usually be found around page 19 of the Handbook.

The beginning of the “Grievance” Section in the Fall 2013 Handbook has the following words.

“Students who feel a conflict exists with a university official and/or Faculty member are encouraged to address the issue with the respective individual. In the event a resolution cannot be reached, the Student who believes that he/she has been unfairly dealt with is encouraged to contact the Dean of Students.

In the area of academics, protocol requires that Student concerns or grievances about course content and relevancy, grading, teaching style, and the like, be addressed first with the professor of the given class. Failure to resolve the matter at that point may require a meeting with the appropriate department chair, or finally, the Dean of the college/school.”

You are encouraged to click on the noted link above to see the updated and complete discussion of this important matter.