

Summer Commencement 2018 Ticket Ordering FAQ

Is seating assigned or general admission?

Seating is assigned for all Summer Commencement ceremonies. Upon checkout, the ticket system will assign you best available seating. The sooner you go on to claim; the better seats you will receive!

What if I need special accommodations/ADA seating?

Fill out the Disability Special Seating Accommodations Request Form [HERE](#).

If I need special accommodations/ADA seating tickets, do I still place an online order for them in addition to emailing the Events Office?

No. If requesting tickets with special accommodation ADA seating, you only will need to fill out the form referenced above. After filling out the ADA Seating Request Form, a ticket office representative will assign you seats based on your needs and contact you within 48 hours. For further questions, please call 877-456-LANCER.

What if in my original order I only needed 5 tickets, but now I need my full allotment awarded?

There is only one online order per student. If you did not request your total allotted tickets in your first order, but realize you need more, please email tickets@calbaptist.edu with your first and last name, student ID number, which ceremony you are attending and how many tickets in TOTAL (including what you already ordered) you will need. Please note that if you are requesting more tickets after your original order, your second request may be in a separate location from your first request.

How will I receive my tickets if ordered online?

Follow the ordering instructions online and choose the “Print at Home” delivery option. Tickets will be sent in PDF format to the email address given when setting up an account.

Please contact the CBU Events Center Ticket Office at 877-456-LANCER or tickets@calbaptist.edu if you have any questions or need assistance.