

Fall Commencement 2017 Ticket Ordering FAQ

Is seating assigned or general admission?

Seating is assigned for all three Fall Commencement ceremonies.

What if I need special accommodations/ADA seating?

Email tickets@calbaptist.edu or call 877-456-LANCER with the following information: first and last name, student ID number, which Commencement you are attending and a description of your seating needs, and how many tickets you are looking to claim.

If I need special accommodations/ADA seating tickets, do I still place an online order for them in addition to emailing the Events Office?

No. If requesting tickets with special accommodation ADA seating, please contact the CBU Ticket Office at tickets@calbaptist.edu or by calling 877-456-LANCER

What if in my original order I only needed 5 tickets, but now I need my full allotment of 12?

There is only one online order per student. If you did not request your 12 allotted tickets in your first order, but realize you need more, please email tickets@calbaptist.edu with your first and last name, student ID number, which Commencement you are attending and how many tickets in TOTAL (including what you already ordered) you will need. Please note that if you are requesting more tickets after your original order, your second request may be in a separate location from your first request.

How will I receive my tickets if ordered online?

If tickets are ordered online, at checkout you will choose the “Print at Home” delivery option. Print at home tickets will be sent to the email address you attach to your account when creating an account.

Please contact the CBU Events Center Ticket Office at 877-456-LANCER or tickets@calbaptist.edu if you have any questions or need assistance.