

Spring Commencement 2024 Ticket Ordering Frequently Asked Questions

Is seating assigned or general admission?

Seating is assigned for all Commencement ceremonies.

What if my guest(s) need special accommodations/ADA seating?

Please fill out the ADA, special accommodations form [HERE](#). You will be contacted by a CBU ticketing representative to reserve your ADA accommodation seating.

If my guest(s) need special accommodations/ADA seating tickets, do I still use my promo code in addition to filling out the form?

No. If requesting tickets with special accommodation ADA seating, please fill out the ADA accommodation request form [HERE](#). DO NOT USE YOUR PROMO CODE IF YOU ARE MAKING SPECIAL ADA REQUESTS. If you claim tickets using your promo code in addition to your ADA seating tickets, your promo code tickets will be canceled and not valid.

What is the maximum number of tickets I can claim?

The maximum number of tickets able to be claimed is 7 or 8, depending on the size of the college or school commencing. If more tickets become available, there will be further communication from the CBU Ticketing Office after the ticketing deadline of April 16. There is no guarantee that more tickets will become available, *and we do not have a waiting list*. Please do not contact the CBU Ticketing office or Commencement to ask for more tickets.

When is the last date to claim my commencement tickets online?

The final date is April 16. If tickets are not claimed by that date, there is no guarantee that you will receive tickets for your ceremony.

Will additional tickets become available?

After April 16, if it is determined that seating is available, additional tickets may be claimed by graduating students starting on Thursday, April 18. Students will receive communication stating the start time of the extra ticket period, as well as how many additional tickets can be claimed per graduate. There may be a very limited number of seats available at the Ticketing Office 1 hour prior to your Commencement ceremony (first come, first served).

How will I receive my tickets if I use my promo code?

If tickets are ordered using your promo code, at checkout you will choose the "Mobile Ticket" or "Print at Home" delivery option. Mobile tickets will be sent as a QR code to your email designated. Please do not order mobile tickets if the user of the tickets does not have a smart phone. Print at home tickets will be sent to the email address you attach to your account when creating an account.

Do children need a ticket?

If the attending child is 2 years and under, they do not need a ticket since they will not be using a seat. Strollers are not permitted.

Are Service Animals permitted?

Yes. Service Animals are permitted. Emotional Support Animals and pets are not permitted.

If you have any ticketing questions, please contact the CBU Events Center Ticket Office by emailing:

tickets@calbaptist.edu.

Be sure to provide the best phone number to reach you and any helpful information to best assist you.

Please visit the [Commencement website](#) for Commencement related information.