Fall Commencement 2026 Ticket Ordering Frequently Asked Questions

Is seating assigned or general admission?
Seating is assigned for all Commencement ceremonies.

What if my guest(s) need disability (ADA) or special accommodations seating or ASL (American Sign Language Interpretation)?
There will be captioning available in English and Spanish at the ceremony.

If I already claimed my guest(s) disability (ADA) or special accommodations tickets, do I still use the ticketing password link sent to me in addition?
No. If you have received disability (ADA) or special accommodations seating, **DO NOT USE THE TICKETING PASSWORD LINK SENT TO YOU.** If you claim tickets using the ticketing link in addition to your disability (ADA) or special accommodations seating tickets, your tickets may be canceled and not valid.

What is the maximum number of tickets I can claim?
The maximum number of tickets able to be claimed is 8, while supplies last. W*e do not have a waiting list.* Please do not contact the CBU Ticketing office or Commencement to ask for more tickets.

When is the last date to claim my commencement tickets online?
The final date is December 8. If tickets are not claimed by that date, there is no guarantee that you will receive tickets for your ceremony.

Will additional tickets become available?
There may be a very limited number of seats available at the Ticketing Office, 1 hour prior to your Commencement ceremony (first come, first served).

How will I receive my tickets if I use the Ticketing Link sent to my Lancer Mail?
If tickets are ordered using the link sent to your Lancer Mail, at checkout you will choose to receive them by text message and/or email. For complete instructions, please **CLICK HERE.**

Do children need a ticket?
If the attending child is under 2 years old, they do not need a ticket since they will not be using a seat. They must sit in a lap. Strollers are not permitted.

Are Service Animals permitted?
Yes. Service Animals are permitted. Emotional Support Animals and pets are not permitted.

If you have any ticketing questions, please contact the CBU Events Center Ticket Office by emailing: tickets@calbaptist.edu.
Be sure to provide the best phone number to reach you and any helpful information to best assist you.

Please visit the Commencement website for Commencement related information.